

# FAQ

(Frequently Asked Questions)

June 2009

## Question:

How can I help in getting a medical claim processed correctly before it goes to collection?

## Answer:

If you feel the bill is in error, please contact our office. Waiting even four to six weeks can make it more difficult to prevent a bill from going to collection. The sooner you contact us with a concern, the less risk you will have of being forced to deal with a collection agency. Most of these problems are simply billing or processing errors. However, we need a sufficient amount of time for correspondence between your medical provider and the insurance carrier.

  
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